

2 Demand for environmental quality information and households'
 3 response: Evidence from well-water arsenic testing

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 15 daily per capita income). We further assess how households respond to information regarding
 16 the contamination level in their wells. We find that about one-third of households with unsafe
 17 wells switch to a safer water source. There is no indication that households who bought the
 18 test at higher prices were more likely to respond by switching to a neighboring well. Finally, we
 19 demonstrate that households that received adverse test outcomes are more likely to selectively
 20 forget test results and proactively remove evidence of their wells' status. Our results highlight
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 22 acceptable way.

23 JEL Codes: D12; I12; O12; Q50

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25 1 Introduction

26 There is pronounced policy interest in assessing demand for information about environmental
27 quality that is relevant to health outcomes, and in understanding how households react to this
28 information (Pattanayak et al., 2009; Somanathan, 2010; Greenstone and Jack, 2015). Previous
29 research has chiefly focused on the former issue, and asked how subsidies and fees affect access.
30 However, in addition to the question of access, what matters for policy outcomes is how products
31 are used. This is particularly important in case of diagnostic tests which do not offer a tangible
32 product with clear uses and instead, purely provide information on environmental and health quality
33 that can facilitate low cost preventive measures. In this paper, we study the demand for information
34 about environmental quality in the case of well-water contamination with arsenic, and investigate
35 whether the price paid and the information content affects how this information is used.

36 The health impact of poor environmental quality is particularly important in developing coun-
37 tries. Willingness to pay for information is low and environmental monitoring, weak. At the same
38 time, where those lacking information about environmental quality fail to protect themselves and
39 suffer health consequences, productivity of those affected may be decreased, with potential adverse
40 impacts on economic development if health problems are wide-spread. Hence, similar to preventive
41 health products, such as insecticide-treated bed nets to prevent malaria infection (ITNs), or tech-
42 nologies to remove microbial pathogens from drinking water (Ahuja et al., 2010; Sachs and Malaney,
43 2002), high social benefits are likely to be associated with provision of information on environmental
44 quality in low income settings. There are two important questions, which we study in this paper.
45 The first relates to the goal of increasing access. To investigate it, we assess how price sensitive is the
46 demand for information on environmental quality. This question is relatively well studied in the con-
47 text of cost-sharing in the provision of some common preventive health products such as ITNs and
48 water filters (Dupas, 2014a; Kremer and Miguel, 2007; Tarozzi et al., 2014).¹ Yet, given their very
49 distinct nature, it remains important to test whether these findings hold for informational products.
50 For instance, in contrast to a body of evidence establishing the high price sensitivity of demand

¹Despite the potential of high social benefits, it has proven difficult to chart a path – through private or public provision – to ensure sustainability in access to preventive health products. Given the flaws of both private and public provision, cost-sharing is often suggested as a way to reduce dependency on public programs, without exposing consumers to the full cost of market provision. However, even relatively limited fees have been shown to significantly reduce take-up (Bates et al., 2012; Dupas, 2014a; Kremer and Miguel, 2007).

51 for preventive health care products such as ITNs, (Cohen et al., 2015) document a lack of price
52 sensitivity for rapid diagnostic test for malaria. Secondly, it is important to study how households
53 respond to the information about environmental quality revealed by diagnostic products. One, it is
54 essential to assess whether testing has the intended effect: does information provision lead to effective
55 preventive measures? Two, is the effect of information sensitive to price, as screening or sunk
56 cost models would suggest? Three, are there unintended adverse socio-economic implications of
57 environmental quality information revelation, and does revealing environmental quality run counter
58 to social norms, impose stigma, or affect asset values? We assess these questions in the context of
59 households' responses to information on arsenic contamination in their well water.

60 Arsenic tests for drinking water wells share important product traits with other highly efficient
61 preventive health interventions (Pattanayak et al., 2009). Firstly, in that they offer a potentially
62 effective way of avoiding a significant public health threat. Naturally elevated arsenic concentrations
63 in well water were first reported in the mid-1980s in West Bengal and subsequently shown to extend
64 over a much broader area (Ahmed et al., 2006; Chakraborti et al., 2003; Fendorf et al., 2010). In
65 areas where arsenic contamination is prevalent, tests are essential in that they provide information
66 that is not substitutable. Because the distribution of arsenic incidence in groundwater is difficult to
67 predict, and varies greatly even over small distances, the safety of a well cannot be predicted without
68 a test (van Geen et al., 2002). A well that meets the WHO guidelines for arsenic in drinking water
69 may be found in immediate neighborhood of a very unsafe well. Nor is there an easy way to design
70 wells to be both safe and affordable: within shallow (< 100 m) aquifers tapped by most private
71 wells, there is no systematic and predictable relationship between and arsenic and well depth.²
72 At the same time, precisely because arsenic contamination varies greatly over small distances and
73 does not vary substantially over time, well tests make available an effective way to avoid exposure,
74 namely by switching to nearby safe wells. In previous interventions, about one-quarter to two-thirds
75 of households with contaminated wells have been found to switch to safer sources (see, e.g., Ahmed
76 et al. (2006); Chen et al. (2007); Madajewicz et al. (2007)).

77 Much like other basic preventive health products, arsenic tests are also very cost efficient. The

²Arsenic concentrations in well water generally do not vary substantially over time as well, and early concerns that arsenic levels might be rising systematically have not been confirmed (Fendorf et al. 2010). In the context of our study, this means that one time purchase of arsenic testing should be sufficient to reveal the arsenic level in water from a specific well, but it tells little about arsenic level in nearby wells.

78 cost of goods and services (COGS) for a test provided through our program was a mere USD
79 2.30, excluding cost purely related to data collection. (There is, of course, a potentially significant
80 inconvenience cost to switching wells.) By stark contrast, the health consequences of chronic arsenic
81 exposure are dramatic. Argos et al. (2010) conducted a large cohort study in an area of Bangladesh
82 where arsenic contamination was representative of the national distribution, and estimated that
83 21% of all-cause deaths were due to chronic exposure by drinking water at arsenic levels above
84 $10\mu\text{g}/\text{l}$ (the 60th percentile of the arsenic distribution in our sample). Arsenic in tubewell water has
85 also been associated with impaired intellectual and motor function in children (Parvez et al., 2011;
86 Wasserman et al., 2004) and lower mental health in adults (Chowdhury et al., 2015). In consequence,
87 there are significant effects on income and labor supply: Pitt et al. (2015) estimate that lowering the
88 amount of retained arsenic among adult men in Bangladesh to levels encountered in uncontaminated
89 countries would increase earnings by 9%. Matching households to arsenic exposure, Carson et al.
90 (2011) find that overall household labor supply is 8% smaller due to arsenic exposure. (Chowdhury
91 et al., 2015) estimate the mental health burden of arsenic contamination for affected individuals
92 alone can be as high as the annual household income in Bangladesh.

93 Because of their low cost and important health benefits, well tests for arsenic have been provided
94 free of charge at large scale. A number of large-scale testing campaigns have been carried out through
95 public provision in rural communities across the Indo-Gangetic Plain (Ahmed et al., 2006; Fendorf
96 et al., 2010). However, these important programs have not come close to comprehensively covering
97 the geographic area where arsenic is of concern – including in our study area. Due to the continuing
98 installation of new wells and the replacement of malfunctioning or dried up wells, they may also
99 need complementing where they have once been carried out. Thus, after a single blanket testing
100 covering five million wells by the government of Bangladesh in 2000-2005, no further country-wide
101 public programs have been undertaken as of the time of writing. In consequence, recent estimates
102 suggest that more than half of currently used tube wells in Bangladesh have never been tested for
103 arsenic (van Geen et al., 2014). Public provision has hence not fully met the need for testing, and a
104 permanent network of test providers may be required to ensure coverage. This prompts the question
105 whether cost-shared private provision might provide a sustainable complement to public provision,
106 and whether there is the prospect of a market for arsenic tests in which local entrepreneurs would
107 have an incentive to seek out untested wells.

108 In this paper, we conduct a randomized control trial conducted in 26 villages in Bihar, India,
109 from 2012-2015. In order to elicit demand, we offered tests at prices between Rs. 10 to Rs. 50,
110 randomized at the village level. The highest price level (Rs. 50) was slightly less than one day of
111 per capita income in Bhojpur district in 2011-12 (Rs. 58)., or one-third of the full cost of goods
112 and services.³

113 We find that there is a considerable demand for arsenic testing: at the mean across price groups,
114 and over the duration of our intervention, 45% of households purchase the test. However, demand
115 drops steeply with price, in line with demand elasticities found in other studies of highly effective
116 preventive health care products (Cohen and Dupas, 2010; Kremer and Miguel, 2007).⁴⁵ We repeat
117 the sales offer two years after the initial campaign, at the same (nominal) sales price and record
118 additional demand, with overall coverage rising from 27% to 45%.⁶

119 Our study further contributes to the literature by investigating how households respond to
120 the information on environmental quality. We use the quasi-experimental variation caused by the
121 stochastic incidence of arsenic to identify the behavioral responses of households. In a follow-up
122 survey conducted three months after the first wave of test offers, about one third of households
123 whose wells had unsafe levels of arsenic reported having switched to a safer tube well for their
124 drinking and cooking water needs. This avoidance rate is in line with previously reported switching
125 rates, though at the lower end of the spectrum (Ahmed et al., 2006; Benneer et al., 2013; Chen
126 et al., 2007; George et al., 2012a; Madajewicz et al., 2007; Opar et al., 2007). Evidence on significant
127 switching in response to subsidized diagnostic test for arsenic stands in contrast to limited evidence
128 on behavioral responses (i.e. seeking malaria treatment) to the information provided by subsidized
129 diagnostic test for malaria in Kenya (Cohen et al., 2015). We find no effect of price paid for testing
130 on the probability of switching to safer water sources, which is an important finding in assessing

³Daily per capita income is calculated by dividing annual per capita income by 365 days. Per capita income in Bhojpur district in 2011-12 was about 14% less than the state average. Data is available at <http://www.finance.bih.nic.in/Documents/Reports/Economic-Survey-2016-EN.pdf>

⁴To our knowledge, no study has previously estimated the demand curve for diagnostic testing of water source quality for arsenic. One related study by George et al. (2013) considers demand for arsenic testing at a single fixed price in Bangladesh, and shows that education and media campaigns increased adoption.

⁵Due to limitations in the data collection, we prefer to use the recall data on sales offers and purchases to estimate demand. We look into the reliability of the sales offer and purchase recalls in our demand estimates by analyzing it extensively in Appendix A.

⁶The observed additional demand is remarkable because the opportunities for learning are somewhat circumscribed by the fact that arsenic tests are an experience good only in a very limited sense. Thus, once some consumers buy tests, others may observe that neighboring wells test positive for arsenic, and may learn about opportunities to switch – but because the health impact of arsenic are slow in onset, health benefits are not immediately observable.

131 cost and benefit of programs that provide information on environmental quality.

132 In a novel finding, we find strong evidence of selective recall and concealing of test results.
133 About half of the households whose wells tested *unsafe* were unable to recall their well status
134 correctly. (with no significant difference in case of safe wells). We also document that households
135 actively conceal information on their well’s arsenic level when tests revealed their well water to
136 be high in arsenic, by discarding placards attached to high arsenic wells. Stigma, concerns over
137 reduced property value, or obstacles to switching might explain this choice. We present evidence
138 that wealthier households are more likely to hide adverse information.

139 Two limitations arising from the study’s implementation are worth noting. A review of the
140 field work finds that in the first phase of test sales, enumerators did not systematically collect data
141 from all households approached with a sales offer. To mitigate the resulting obstacles for demand
142 estimation, we collected recall data on sales offers and purchases during the second offer phase.
143 Secondly, an attempt to create a well owner-level panel to link households across the two rounds of
144 test offers (about two years apart) was unsuccessful, since well tags attached during the first phase
145 proved to be far less durable than expected, and could not be comprehensively tracked.

146 The remainder of the paper is structured as follows. Section 2 discusses the details of the
147 experiment, data, and empirical specifications. Results are presented in Section 4, and Section 5
148 concludes.

149 **2 Details on Experiment, Data and Methodology**

150 **2.1 Study setting and sample**

151 Our study is set in a region in the Indo-Gangetic plains in Bihar, India, where arsenic levels
152 are elevated in a significant proportion of drinking water wells. Chakraborti et al. (2003) first
153 documented that a large number of wells in the region showed elevated arsenic levels by extending
154 their testing campaign upstream along the Ganges from the state of West Bengal. Arsenic testing is
155 a new service in the study area: tests are not available in the private market (nor are they elsewhere
156 in South Asia), and while Nickson et al. (2007) report that about 5,000 wells have been previously
157 tested in the general area, it has not previously been covered by any government-sponsored blanket

158 testing of wells.⁷ Within the general study area, we selected Bhojpur district to conduct our
159 intervention. Within this large district (1,045 villages are recorded in the Census), we select a study
160 area of four blocks (sub-districts) adjacent to the village where arsenic was first reported in Bihar
161 (Chakraborti et al., 2003). We discuss external validity of our results below. Within these, we
162 choose 26 villages of moderate size (50-400 households) for this study, based on a high probability
163 of arsenic incidence, as indicated by distance from the river.⁸ Our endline survey identifies 4,084
164 well-owner households in total.⁹

165 To elicit demand, we used a simple revealed preference approach – namely, making take-it-or-
166 leave-it offers of arsenic tests at a certain price to households in the sample villages. As is obvious,
167 a take-it-or-leave-it offer elicits only a bound on each household’s willingness to pay. For instance,
168 if a household accepts to purchase a test at Rs. 30, we can only infer that its willingness to pay was
169 at least Rs. 30. Similarly, rejection only suggests that willingness to pay was less than the asking
170 price.

171 We randomly assigned each village to one of five price levels at which households were offered
172 arsenic tests for purchase, rising from Rs. 10 to Rs. 50, in increments of ten. It was felt that offering
173 different prices to households *within* a given village would be seen as violating fairness norms, and
174 would deter purchases.¹⁰ We therefore chose not to randomize our prices within villages. The
175 highest price (Rs. 50) was chosen based on initial local focus group discussions; it is slightly lesser
176 than the average daily per capita income of Rs. 58 in Bhojpur district in 2011-12. Revenue from
177 test sales was used to partially cover the enumerators’ salaries and travel cost. The cost of the
178 test kits alone was about USD 0.35 (about Rs. 21 at January 2014 exchange rates); the COGS for

⁷Nickson et al. (2007) report arsenic testing of about 5,000 wells in six out of 14 sub-districts of our study district. The sub-districts were not identified in the study, and it is hence not possible to precisely compare the number of wells tested to the number of local wells. However, the share of wells tested was certainly a small fraction of the 335,000 wells reported in the 2011 Census for the entire study district. 26% of wells tested unsafe.

⁸The original intention was to work in a sample of 25 villages, i.e., five villages in each of our five price groups. However, enumerators erroneously visited two villages of the same name during initial field work. We included the additional village as the 26th for the rest of the program.

⁹We cross-checked the number of households recorded in our study against 2011 Census data for 21 out of 26 villages that could be matched to the census. For these villages, the census shows 4,497 households that own a hand pump, whereas we record 3,322 attempted sales in the same 21 villages - that is, 74% of the census population. The discrepancy is in significant part due to the failure to include entire parts of a few villages, because enumerators believed these to be distinct villages.

¹⁰This consideration obviated the use of alternative techniques for eliciting willingness to pay, such as the Becker-DeGroot-Marschak (BDM) mechanism and other auction-based methods. In any case, auctions would have been unlikely to be efficient mechanisms, given the potential buyers’ uncertain and likely correlated beliefs over the value of arsenic tests.

179 testing, including wages, quality control, and test result placards amounted to USD 2.26 (Rs. 136).
180 Metal well tags intended purely for data collection added an additional USD 0.48 (Rs. 29). The
181 highest price charged therefore more than covered the cost of the test kits, and about one-third of
182 the entire COGS. We did not add a treatment arm that would have offered tests free of charge,
183 because of a strong expectation that take-up would be near-universal at zero cost. This expectation
184 was based on prior experience in arsenic testing campaigns, and was confirmed further when free
185 tests were offered with near-complete take-up in four pilot villages visited for the design of our
186 experiment. It is also in line with broader evidence from the lab (Shampanier et al., 2007) and from
187 field experiments (Cohen and Dupas, 2010; Kremer and Miguel, 2007).

188 **2.2 Implementation – testing campaign and surveys**

189 We used Arsenic Econo-Quick field test kit which is considered as a cost-effective and time-
190 saving alternative to lab-based testing. Previous laboratory inter-calibrations have shown that the
191 kit correctly determines the status of about 90% of wells with respect to the WHO guideline ($>$
192 $50\mu\text{g}/\text{l}$ arsenic) (van Geen et al., 2014; George et al., 2012b). Testers were locally recruited from
193 among college graduates, and trained prior to the roll-out of the campaign. Testing then proceeded
194 in two waves. The first wave of testing was conducted in 2012-13. Approximately three months
195 after testing was completed, a follow-up survey was conducted to record whether households had
196 switched to a new well. In this follow-up, we attempted to interview all households who purchased
197 test in the first round and we could record switching for about 90% of the sample. The second wave
198 was conducted in 2014-15, about two years later Tests were offered again in the sample villages and
199 all the households in sample villages were surveyed. The timeline of field work is provided in Table
200 1– henceforth, for simplicity, we refer to the first round of testing as having taken place in 2012,
201 and the second round, in 2014.

202 The first wave of testing began with focus group meetings in each village. To increase awareness
203 of the arsenic issue, a large poster was put on display, showing a satellite image of a pilot village
204 along with color markers indicating the arsenic status of tested wells (Figure 2). The poster served
205 the additional purpose of making tangible the great spatial variation in arsenic contamination, and
206 the resulting opportunities for well switching. Following the focus group meetings, testers began to
207 offer tests door-to-door; where a sale was made, tests were conducted using a reliable field kit that

208 requires approximately 15 minutes per test (van Geen et al., 2014). The protocol foresaw that for
209 all households approached with a test offer, GPS locations and basic data on the household would
210 be collected. However, in contrast with what was intended, testers did not record data from *all*
211 households that did not purchase a test. We discuss the resulting challenges for demand estimation,
212 and our solution approach, in detail in Appendix A.

213 During the initial wave of test offers, a total of 1,212 tests were sold across the 26 sample villages
214 (Table A1, Column 3). At the time of testing, and during the pre-testing focus group discussions,
215 two arsenic cutoffs were systematically conveyed to the households verbally, explaining the arsenic
216 safe, moderate and high values with the color code - Blue, Green and Red, respectively. The results
217 of each test were posted on the pump-head of the well that was tested, with an easy-to-read metal
218 placard, color coded red for unsafe wells ($> 50\mu\text{g}/\text{l}$ arsenic), green for ‘borderline safe’ wells where
219 arsenic is of some concern ($> 10\text{-}50\mu\text{g}/\text{l}$), and blue for safe wells ($\leq 10\mu\text{g}/\text{l}$) (Figure 3). The cut-off
220 values were chosen to correspond with the Indian national safety standard for arsenic of $50\mu\text{g}/\text{l}$ that
221 was current as of the time of the test campaign, and the WHO guideline of $10\mu\text{g}/\text{l}$ (the government
222 of India – unlike the government of Bangladesh – has since matched its standard to the WHO
223 guideline). The choice of placard color and design was based on the Bangladesh government’s
224 blanket testing program which tested wells for arsenic across the country during 2000-2005 (Ahmed
225 et al., 2006) and recent public health interventions on arsenic contamination (van Geen et al., 2014,
226 2016). Unique well ID tags were also attached to each pump-head in anticipation of a future response
227 survey. Regrettably, well ID tags proved to be less durable than hoped, and only less than 5% of
228 tags placed in 2012 were still attached in 2014.¹¹ Hence, it was hence not possible to reliably link
229 wells across survey rounds.

230 Immediately after the first wave of arsenic testing was completed, village-level maps were ex-
231 hibited in each village, showing the approximate geo-locations of safe, borderline safe and unsafe
232 wells, with the goal of illustrating, where relevant, that the proximity of safe wells would make
233 well-switching feasible. Geo-locations were jittered to preserve anonymity. During home visits,

¹¹We fixed a thin strip of steel on the head of the wells at households we visited the household first time (this is shown in Figure 3). It contained a unique well ID and was fixed to the well-head with a metal wire. Over the two year period between surveys, most of these well ID tags disappeared. We assume that this was due to a lack of durability. Moreover, unlike the arsenic test result placards, these well ID tags did not provide any information about water quality so households would have had little reason to actively seek to keep them, and may have removed them if they proved an inconvenience.

234 households were alerted to the fact that switching from unsafe or borderline safe wells to neighbor-
235 ing safe wells would be an effective way to avoid arsenic exposure. The first phase of the project
236 concluded with a follow-up visit conducted approximately three months after testing was completed.
237 Enumerators visited all households who had purchased the test and collected information on their
238 current source of water for drinking and cooking purposes.

239 In our sample, about half of the wells are not visible from the outside. However, well sharing
240 with others is readily possible since houses are close to each other and people interact on a regular
241 basis in a small village economy, even if property rights on these wells are well defined. There are
242 a small number of communal/public wells in about half of the villages (no more than one or two
243 wells at a maximum), e.g., wells within the premises of a temple or school. We tested all these
244 wells for free and if people switched to a safe community well in response to high arsenic outcome
245 in their private wells, it was captured in our data collection. Since arsenic incidence is spatially
246 stochastic, it is unlikely that a household could successfully predict his own well type by looking at
247 test outcomes of a nearby well.

248 In a second phase, commencing in 2014 – some two years after the initial visits – we offered the
249 tests again in the same set of villages, and at the same nominal price assigned initially.¹² Across
250 the 26 villages, a total of 4,084 households were approached with the intention of making a sales
251 offer (Table 4, Column 4). In the second round, data were collected systematically from every
252 household where a respondent could be interviewed, including from households that did not wish to
253 buy the tests. Each house was visited at least two times to ensure high coverage. After two visits,
254 about 14% of households could not be surveyed because no adult member was present or willing to
255 answer questions; sales offers could be completed in 3,528 households. The enumerators reported
256 that, to avoid embarrassment, some households who were unwilling to purchase tests at the asking
257 price avoided being interviewed. For a conservative demand estimate, we therefore work throughout
258 with the number of households approached for sales, rather than the number of households where
259 a sales offer could be completed. A total of 719 tests were sold in this second phase (Column 5).
260 The household survey administered in the second round gathered socio-economic and demographic
261 information, along with GPS locations of the wells. It also collected information on recall of tests

¹²Considering inflation in rural Bihar during this period, the lowest price of Rs. 10 and highest price Rs. 50 during the second round would be equivalent to Rs. 8 and Rs. 41, respectively, in the first round. As we argue in Appendix B, this may partly explain additional demand at the time of the repeat offer.

262 being offered and purchased in 2012, along with recall of test results. This recall data allows us to
263 work around some of the constraints posed by the implementation issues encountered during the
264 first wave of offers.

265 **2.3 Summary statistics**

266 Summary statistics from the 2014 survey show modestly well-off village communities (Table 2).
267 Households are of moderate size (3.9 members on average). Most (89%) own at least one mobile
268 phone, and most (70%) live in houses made from durable building materials ('pucca'). Ownership
269 of bikes (68%) and cows (67%) is common, though fewer households own consumer durables or have
270 access to sanitation, and very few own cars.

271 Table 2 also shows a randomization check on observables. We calculate a normalized asset index
272 with house characteristics and assets information using standard principal components approach
273 (Filmer and Pritchett (2001)), and estimated coefficients are provided in Column 4. As Table 2
274 shows, price category dummies are jointly significant at the 90% level for two out of the eleven vari-
275 ables tested. The two instances where there are significant differences (ownership of cars and access
276 to sanitation) appear isolated, and would suggest opposite signs in a relationship between price and
277 ownership. There is therefore no indication that the price groups in question are systematically any
278 more or less wealthy than the other groups.¹³

279 To give a sense of the external validity of our results, Table 3 compares household wealth proxies
280 in the 2011 Census for our sample villages, the four blocks that nest them, Bhojpur district, and the
281 state of Bihar. As is evident, households in our sample villages are similarly well-off as the mean
282 household in the blocks (Panel A) and Bhojpur district (Panel B). They are, however, better off
283 than the average household in Bihar, with a far higher share of houses made from durable materials,
284 greater literacy, and ownership of household assets up to 10pp higher for many categories (Panel
285 C). While we show below (Table 6) that purchase decisions at high price levels does not correlate
286 with assets, we might expect demand in our sample villages to be representative of Bhojpur district,
287 but at weakly higher than in Bihar at large.

¹³Note in Table 4 that the total number of households varies significantly across price groups, with larger villages in the low-price groups. However, Table 2 demonstrates that other demographic characteristics and asset ownership were similar across villages in different price groups. We also find no correlation between mean asset index and village size in additional tests.

288 **2.4 Empirical specification**

289 We have two sources of exogenous variation in this study – experimental variation in prices
 290 and quasi-experimental variation in arsenic incidence. We use the village-level price variation to
 291 estimate the demand, and the household-level arsenic incidence to analyze the behavioral response
 292 to the information revealed by tests. Throughout this paper, we analyses data using OLS.

293 We estimate the demand for arsenic testing with the following three specifications using (1)
 294 a continuous price, (2) a dummy variable indicator for high price and (3) price level indicators,
 295 respectively (Eq. 1 – Eq. 3)

$$296 \quad \text{Purchase}_{iv} = \beta_0 + \beta_1 \text{price}_v + \epsilon_{iv} \quad (1)$$

$$297 \quad \text{Purchase}_{iv} = \beta_0 + \beta_1 \mathbb{1}(\text{price}_v \geq 40) + \epsilon_{iv} \quad (2)$$

$$298 \quad \text{Purchase}_{iv} = \beta_0 + \boldsymbol{\beta} \boldsymbol{\alpha}_p + \epsilon_{iv} \quad (3)$$

299 Here, Purchase_{iv} is a binary variable showing whether household i in village v purchased the test,
 300 when offered at a price p_v ($p \in P\{Rs.10, Rs.20, Rs.30, Rs.40, Rs.50\}$). price denotes a continuous
 301 price variable, while $\mathbb{1}(\text{price}_v \geq 40)$ and α_p represent high price dummy and a set of price level
 302 dummy variables, respectively. Our estimator of price sensitivity to demand is the coefficient on
 303 the price variable. ϵ_{iv} is the error term.

304 Next, we estimate a model of avoidance behavior, where the binary outcome variable Switched_{iv}
 305 shows whether a household i in village v switched to a safe well or not. TestOutcome_{iv} shows the
 306 arsenic status of the baseline well of the respondent households. We estimate the effect of information
 307 provided by the diagnostic test with the coefficient on the TestOutcome_{iv} .

$$308 \quad \text{Switched}_{iv} = \beta_0 + \beta_j \mathbb{1}(\text{TestOutcome}_{iv} = \text{HighArsenic}) + \epsilon_{iv} \quad (4)$$

309 Using a similar specification with a price and asset index interaction term, we test whether behavioral
 310 response depends on the price paid to obtain the information i.e. whether switching is correlated
 311 to the price paid by households.

312 Our final investigation is about concealing and selective recall of test outcomes – where house-
313 holds fail to retain the physical marker displaying arsenic test outcome or fail to recall the test
314 result correctly. Since we cannot link households across two years (i.e. first and second round), we
315 pool the cross section data from both rounds (i.e. actual measurement in round 1 and recorded
316 evidence/reported result in round 2).

317 We estimate the concealing and selective recall for each test outcome category, by regressing test
318 outcome dummy indicator (pooled from round 1 and round 2) on round 2 dummy. This regression
319 is equivalent to a t-test on the equality of proportion of corresponding arsenic test outcomes in two
320 groups - (1) as tested in the first round i.e. in 2012, and (2) as found with evidence or as reported
321 by the households in the second round i.e. in 2014.

$$322 \quad \text{TestOutcome}_i = \beta_0 + \beta_1 \text{Round2}_i + \epsilon_i \quad (5)$$

323 where $\text{TestOutcome}_i \in T\{\text{High}, \text{Moderate}, \text{Safe}\}$

324 β_1 denotes the change in the proportion of particular test outcome from round 1 to round 2. β_0
325 denotes the proportion of that particular test outcome in round 1. We of course limit the sample
326 to households who purchased the test in round 1, since we do not know the arsenic status of wells
327 in households who did not purchase the test. With a similar specification, we use interaction of
328 Round2_i with asset ownership to test whether concealing and selective recall of test outcomes is
329 correlated with asset ownership.

330 In all regressions, we report cluster bootstrapped standard errors to account for randomization
331 at the village level. For estimated coefficients in the demand equations, we also calculate wild
332 bootstrap-t p-values as a robustness check (Cameron et al., 2008).

333 **3 Results**

334 **3.1 Demand for well arsenic testing**

335 Demand for fee-based arsenic tests in the study area is substantial. Overall, a total of 1,857
336 tests were sold at randomly assigned prices across the 26 sample villages over the entire duration
337 of the program (2012-2015). This implies that arsenic testing covered about 45% of households

338 approached for sales (Table 4, Column 10).¹⁴ An example of test results in one village is provided
339 in Figure 1; a map displaying the proportion of safe, unsafe, and untested wells in each village
340 is shown in Figure 4. It pools results from the first and second test phase. In total, using the
341 national and WHO thresholds of 50 and 10 μ g/l, respectively, 50% of wells tested ‘safe’ (‘blue’), 31%
342 tested ‘borderline safe’, and 19% tested ‘unsafe’ (‘red’). As expected, test results varied over small
343 distances, and there is a wide spread in the shares of unsafe wells across villages, ranging from 2%
344 to 77%.

345 Demand in the first round of sales alone was 27% across price groups in our preferred recall
346 estimate (Column 7). Demand at the time of the second offer was 18%, after adjusting for repeat
347 purchases (Column 8). As noted, demand estimation for the first round of sales is complicated by
348 incomplete data collection. In Appendix A, we discuss how we address the problem, and assess
349 robustness. In the following, we work with recall data systematically collected during the second
350 test wave to determine 2012 demand, both because it is more internally consistent, and because
351 it yields more conservative estimates (overall demand was 30% using an alternative approach of
352 imputing demand from 2012 sales and the 2014 sample size).¹⁵

353 In line with prior research on preventive health products, we find that demand for arsenic testing
354 is highly sensitive to price (Figure 5, Table 5). When we test for the price effect on demand using
355 dummies for each of the five price levels offered, we find the expected negative signs, but are unable
356 to reject equivalence in all cases. However, estimated coefficients for continuous price and high price
357 dummy variables are statistically significant and provide additional confidence in our results. The
358 mean elasticity across sales at different price levels in our data is -0.36 in the first round, and -0.47
359 in the second round. At the lowest price of Rs. 10 (USD 0.15 at market rates at the time of the
360 repeat offer), 40% of households purchase the test after one offer, and 69% after two offers (Table
361 4, Columns 7 and 10). While our experiment did not include an arm with zero price offer, uptake
362 of free tests can be assumed to be nearly 100% (as discussed in Section 2.1). Thus, while there

¹⁴To estimate total coverage after two offers, we add first and second-round coverage, correcting for repeat purchases. We define second-round purchases to have been repeat purchases in 74 instances where households recall having bought the test in 2012, and purchased another test in 2014. Households had been advised that, since arsenic levels in ground water are stable over time, wells need not be tested repeatedly.

¹⁵Note that the recall data appears to show steeper demand than would be implied by 2012 actual sales divided by 2014 sample size (Figure A1). Relative differences in the propensity to recall test purchase across price levels might bias our estimate of first-round demand (Column 1, Table 5), if households in the lowest price bins recalled sales more accurately. Because there is apparent higher recall in lower price groups, we conduct a sensitivity analysis and confirm that our estimate is robust to excluding the lowest two price levels. Results are available upon request.

363 is significant demand at Rs. 10, charging this small amount, rather than offering the test for free,
364 reduces coverage after two sales offers by about one-third. Demand further drops precipitously at
365 higher prices, and at Rs. 50, reduces to less than one-sixth of households after one offer, and less
366 than one-quarter after two offers.

367 This pronounced sensitivity is in line with demand behavior observed in other recent studies of
368 preventive health products such as ITNs or rubber shoes in developing countries (Cohen and Dupas,
369 2010; Dupas, 2014b; Kremer and Miguel, 2007; Meredith et al., 2013). The fact that arsenic tests
370 arguably were less well-known to consumers than products studied elsewhere was not reflected in
371 distinctly higher price elasticity.¹⁶ This is comparable to outcomes in our experiment at a price of
372 Rs. 50 and after one sales offer: demand of 15% at a price equivalent to 111% of average daily
373 income, and 30% of the full cost of goods and services.

374 Our demand estimates compare well with results shown by George et al. (2013), who estimate
375 demand for arsenic tests in Bangladesh at a single price point of USD 0.28 in 2011 – the equivalent
376 of about Rs. 10 in 2014 in our setting. George et al. find 53% uptake in the control group, where no
377 dedicated awareness campaign is conducted, and 93% uptake in each of two treatment arms with an
378 awareness campaign. Our demand estimate at Rs. 10 is in between these two values after two offers,
379 but far below after a single offer. This is perhaps intuitive: arsenic test were not widely known in our
380 intervention area, while George et al. (2013) worked in Bangladesh, where government-sponsored
381 blanket testing and many other interventions have significantly raised awareness of arsenic.

382 In each village, the initial test offer was followed by a repeat offer after some two years had
383 elapsed – at the same (nominal) sales price. Our purpose in re-offering the arsenic test was to assess
384 whether additional demand (i.e. from households who did not purchase in the first phase) could be
385 elicited. We repeated the offer *at the same nominal price charged initially*, as opposed to repeating
386 it at a *uniform* price as in Dupas (2014b). This allows us to study the (reduced-form) effect of
387 making a repeat offer at different price levels, a question of immediate policy interest. We find
388 that repeating the offer after a two-year delay did indeed generate substantial additional demand.

¹⁶Perhaps the most natural comparison in terms of the nature of products offered is to Berry et al. (2012), who study willingness to pay for water filters to remove pathogens in northern Ghana. Berry et al. report that, while 95% of respondents had non-zero willingness to pay (an analogue of near-universal take-up at zero cost), charging a price equivalent to 116% of daily income (or 30% of the filter’s cost) reduced demand to 21%. (Demand figures from Dupas (2014a). Figures are not directly reported in Berry et al. (2012).) Share of income is based on USD 4.20 (GHS 3) price and 2010 (current) per capita GDP of USD 1,323.

389 Thus, purchases at the time of the second offer raise total coverage by some 18 percentage points
390 (pp), from 27% to 45% (Table 4, Columns 7 and 10). Demand is more price-sensitive than at the
391 first offer (Figure 5). However, we observe an effect of repeating the sales offer on coverage at any
392 price level, with increases ranging from 70% of the original sales at Rs. 10 to 19% at Rs. 40. The
393 per capita real income in Bihar rose at a rate of about 10% per year between 2012 and 2014, and
394 thus the 2014 prices were lower in real terms. However, real price difference alone does not seem
395 sufficient to explain additional demand, especially at lower prices. We provide a detailed discussion
396 on the choice of keeping nominal price constant and two potential channels explaining additional
397 demand in Appendix B.

398 **3.1.1 No buyer selection at different price levels**

399 We test whether wealthier households are more likely to purchase the test at higher prices, by
400 regressing purchase decision on a set of interactions of price and asset index. To address concerns
401 about low statistical power, we first run this analysis with continuous price as well as high price
402 dummy variables. Table 6 shows that, independently of the asking price, wealthier households were
403 more likely to buy. However, the interaction terms between the continuous price variable and asset
404 index are statistically insignificant and small in magnitude (Column 1): a two standard-deviation
405 increase in the asset index attenuates the main effect of price on demand by only about one-tenth.
406 We find consistent results when using high price dummies (Column 2 and 3) or our main specification
407 using dummies for each price level. Hence, purchase decisions at higher price did not correlate with
408 wealth. In all three specifications, coefficient on the interaction term is not only not significant, it
409 is also small. For instance, in Column 1, even at 95% of the asset index distribution, the magnitude
410 of the estimated interaction term would be less than 10% of the price effect

411 To investigate further, we test how sales price correlates with buyer characteristics in terms of
412 different dimensions of the asset index - that is, different household wealth proxies. Appendix Table
413 C1 shows regression results for buyers who purchased the test in either round. As is evident, few
414 asset categories are correlated with sales price. For those that do correlate, selection was limited to
415 the two highest price levels. Given the large drop in demand associated with a price increase from
416 Rs. 10 to Rs. 20 (13pp, or 45% in relative terms), it is perhaps surprising that there is virtually no
417 distinction in observed asset ownership between households that buy at these price levels.

418 The absence of a wealth pattern suggests that, either, purchasing decisions were driven by
419 different valuation of the product among similar households, or marginal utility of consumption
420 differed in ways that do not correlate with characteristics we observe. As shown in Column 3
421 in Appendix Table C1, investment in sanitation – i.e. having a latrine facility in the house – is
422 correlated with purchase decisions at high price levels (about one household in three among those
423 who buy at Rs. 10 owns a latrine, but two in three do among those who buy at Rs. 50). This result
424 might well speak to a concern over hygiene and health driving both investments.

425 **3.1.2 No residential sorting**

426 We test whether households can predict arsenic contamination, and potentially, sort accordingly
427 in choosing their residence. As noted, the distribution of arsenic in groundwater wells is hard to
428 predict; it would be surprising if we were to observe sorting. Appendix Table C2 confirms this
429 notion, in keeping with findings in Madajewicz et al. (2007). There is no relationship between
430 well characteristics (age, depth, and price) and the probability of high contamination – that is,
431 households do not appear to specify well design to effectively avoid arsenic (Column 1). Nor is
432 there a distinct relationship between asset ownership and arsenic status of wells that would suggest
433 residential sorting (Column 3 and 4). We also show that there is little correlation between price
434 and well quality (Column 2).¹⁷

435 **3.2 Behavioral response to arsenic content information: well switching**

436 We next consider how households use the information revealed by arsenic testing, leveraging the
437 quasi-experimental variation induced in the type of information revealed by the spatially stochastic
438 arsenic incidence. Particular importance attaches to whether households switch from highly con-
439 taminated wells to safe water sources. Within the context of the wider literature on preventive
440 health products, this can be viewed as equivalent to behavioral issues surrounding the use of infor-
441 mation. Thus, it is the act of switching to a safe water source that brings about health benefits
442 after the purchase of a test – and switching imposes further inconvenience cost. Similarly, after the
443 purchase of an ITN or a drinking water filter, it is the act of sleeping under the net or filtering water

¹⁷Given the small number of high-arsenic wells, tests are run separately for each asset category to avoid over-fitting (Column 4). Due to multiple hypothesis testing, the standard errors reported in Appendix Table C2 are too small. We omit any adjustment because the absence of sorting emerges even when precision is overstated.

444 that generates health benefits, and each may be associated with inconvenience to a degree specific
445 to the particular context.

446 Among households that purchased the test in 2012, high arsenic well owners reported 30.5%
447 (percentage points) higher switching to a safer drinking water well, when compared with - very
448 rare - baseline switching among households whose well turned out to be safe. Table 7 estimates
449 the behavioral response to the information provided by arsenic testing in terms of switching from
450 high arsenic wells (red) to other safe (blue) or moderately contaminated (green) wells. Column 1
451 shows that 24% of households whose wells tested high or moderate in arsenic switched to a safe
452 well; 28% of well-owners switched when we only consider high arsenic wells. The switching rate
453 from moderate arsenic to safe wells is thus lower than the switching rate from high arsenic to safe
454 wells, suggesting that the behavioral response to information depends on the level of contamination,
455 as observed in Madajewicz et al. (2007). Columns 3 and 4 show estimates for switching to a well
456 which is either safe or contains only moderate level of arsenic.). Note that there is little switching
457 reported from safe wells (only 2 out of 633 households with a safe well switched to another safe well
458 i.e. 0.3%).

459 Overall, this is a low switching rate, but not an atypical response. A number of similar studies
460 in Bangladesh have reported switching rates of 26-39% (Ahmed et al., 2006; Bennear et al., 2013;
461 Chen et al., 2007), although others find higher rates, in between one-half and two-thirds of affected
462 households (George et al., 2012a; Madajewicz et al., 2007; Opar et al., 2007). In line with prior
463 evidence (Chen et al., 2007; Opar et al., 2007), we find that distance to safer wells is an important
464 predictor of switching (Figure 6). The somewhat subdued response to information could be related
465 to the limited number of wells identified to be safe, because of lower take-up of the for-fee service,
466 as opposed to blanket testing.¹⁸ Relatively lower switching in this study could also plausibly be
467 due to restrictions on sharing water based on caste affiliation and religion. – Among households
468 in our survey, 90% report that they prefer to exchange water within their own caste or group of
469 relatives. Similarly, in Uttar Pradesh, a state adjacent to Bihar, caste in particular has been found
470 to be a major factor in impending water trade within a village (Anderson, 2011). We also note
471 that the margin of effort in switching after the information is revealed by arsenic testing may be
472 significantly higher than it is in using many health products. Our setting may be closer to the

¹⁸This also highlights the potential for a positive externality where arsenic tests are accessible to all well owners.

473 context of encouraging households to purchase anti-malaria therapy after a rapid diagnostic test for
474 malaria (Cohen et al., 2015).

475 **3.3 Price paid for information and behavioral response**

476 We further find that the propensity to switch does not depend on the purchase price (Table 8).
477 That is, in the case of arsenic testing, the behavioral response to environmental quality information
478 does not vary with the price paid to obtain the information. To guard against concerns that the
479 tests for individual price categories shown in Table 8 might be under-powered, we confirm that there
480 are no significant differences when we regress on continuous price as well as on a dummy variable
481 for ‘high’ price level. This finding implies an absence of screening or sunk cost effects. Both effects
482 would tend to increase usage with price, and imply that highly subsidized provision might lead to
483 ‘overinclusion’ of those who do not sufficiently value the information provided.¹⁹ Our result further
484 bolsters recent findings that have suggested that, for preventive health care products, there is little
485 empirical evidence of overinclusion in subsidized provision (Cohen and Dupas (2010); Dupas (2014a)
486 – see Berry et al. (2012) and Ashraf et al. (2007) for experimental evidence of screening, but not
487 sunk cost effects).

488 **3.4 Concealing and selective recall of high arsenic result**

489 We find strong evidence of selective recall, and find that households not only avoid reporting
490 adverse arsenic test outcomes, but take direct action to remove markers of unwelcome results. When
491 visited at the time of the second sales offer, households who purchased a test when the first sales
492 offer was made two years earlier were asked “Do you know the status of this well with respect to
493 arsenic?”. About 26% of households responded that their water was not fully safe (and about 15%
494 stated that they could not recall). However, the actual test outcome distribution in the first round
495 of tests showed that the proportion of highly and moderately contaminated wells was about 50%.

496 Table 9 offers a test for selective recall that builds upon this observation. It compares the propor-
497 tion of test outcome in each category of arsenic contamination levels (Red/high, Green/moderate,
498 and Blue/safe) observed in first-round tests recorded in 2012 to the proportion of corresponding test

¹⁹In our setting, the respective arguments are as follows: ‘those who decided to buy at high price care more about health from the outset, and will therefore be more likely to switch wells’; and ‘those who buy at high prices have invested more in the test, and will hence more highly value the information it yields’.

499 outcome *recalled* in 2014. We adduce the information on arsenic status of a well in three different
500 ways – namely, (1) those households where the test placard was still affixed to the well; (2) those
501 where the placard had been removed from the well, but was still kept in the house; and (3) those
502 where the placard was neither on the well nor kept in house, but the respondent reported being
503 able to remember the arsenic contamination status.

504 As is evident, the proportion of respondents who purchased a test in the first round and believed
505 their wells to be unsafe when visited during the second survey round was consistently some nine
506 to eleven percentage points lower than the true proportion of red tests recorded in the first round
507 (Columns 1, 4, 7, and 10). It is particularly striking that such a discrepancy exists even among
508 households where the test placard was still attached to the well: since it is inconceivable that
509 red tags are more likely to be accidentally lost than others, this is clear evidence of intent either
510 to hide the well’s status, or to avoid being reminded of it (Column 1). The magnitude of the
511 effect is very substantial: 20% of wells tested ‘red’ in 2012 – and hence, a decrease of the share of
512 ‘red’ wells by about 9-11pp implies that about half of the households with wells that were high in
513 arsenic intentionally sought to hide the test outcome. We also note that respondents who did not
514 produce a placard tended to preferentially indicate that wells were tested ‘green’ – suggesting that
515 households prefer to claim a moderate arsenic level in their highly contaminated wells (Column 8).
516 Conversely, as Appendix Table D1 shows, wells in households that opted to repeat the arsenic test
517 in 2014 were more likely to have tested ‘green’ than those only tested once. It is possible that some
518 households opted to purchase another test because they could not recall the result of the earlier
519 test. However, more specifically, the higher proportion of repeat purchases among ‘green’ wells that
520 tested borderline safe may suggest that some households who initially received ‘mixed news’ sought
521 to resolve any uncertainty, and hence, were more likely to purchase the test again than those who
522 received clear ‘good’ (i.e. blue) or ‘bad’ news (i.e. red).

523 These findings are consistent with general theoretical and experimental evidence of ‘self-serving
524 bias’ and ‘over-confidence’ (see, e.g., Eil and Rao (2011)). More practically, we note that efforts
525 to hide unsafe well status could be related to low well switching rates in various ways. It could be
526 that well owners hide bad news because there is (for unrelated reasons) a high private or social cost
527 to take action to remedy the situation, as evidenced by the relatively low switching rates reported
528 above. It is also possible that both the reluctance to share and the propensity to hide bad news

529 speak to a social stigma or material loss (e.g., in house value – for the United States, Boyle et al.
530 (2010) find a temporary 1% reduction in residential sales values associated with a $10\mu\text{g}/\text{l}$ increment
531 in arsenic levels) being attached to owning an unsafe well. We note that there is some indication
532 that wealthier households may be more likely to hide adverse test results, potentially because of
533 greater concerns over stigma or material loss. To show this, we compare test results and recall as
534 above for high arsenic outcome – but distinguish between households that owned and did not own
535 consumer durables (the one asset ownership indicator collected consistently in both survey rounds)
536 (Table 10). As is evident, while all households under-report, households that do own durables are
537 about twice as likely to do so; the difference is significant for the larger samples.

538 We add two caveats regarding our evidence on concealing and selective recall of adverse outcomes.
539 First, these estimates in Tables 9 and 10 represent concealing and selective recall of adverse test
540 outcomes by households who first revealed their preference for knowing the arsenic status of their
541 well, since we cannot analyze households who did not purchase the test. Secondly, while we cannot
542 correct for attrition during the second-round survey and due to the imperfect recall of test purchase
543 itself, attrition would pose little threat to our results qualitatively: attrition would bias the observed
544 proportion of adverse outcome downward if attrition is correlated with adverse test results. But
545 such a correlation is in itself evidence of selective recall.

546 4 Summary and Policy Discussion

547 We have shown experimental evidence from Bihar, India, on the demand for and use of environ-
548 mental information relevant to health. There is substantial demand for testing wells for arsenic, but
549 it is highly sensitive to price. Compared to the near-universal adoption found under free provision,
550 two-thirds of households purchased tests at the lowest price, and about one-third at the highest
551 price over the duration of the project. We also find that a repeat offer made within two years of
552 the original offer is met with significant demand, raising total coverage by 18pp, from 27% to 45%.

553 Our results confirm that subsidies remain critical in ensuring high coverage of environmental
554 health information. However, cost-shared provision might still have a useful role to play in providing
555 an ongoing testing service in the absence of or in between public testing campaigns. In particular,
556 one could imagine a business model in which independent testers generate their own wages, while
557 NGOs conduct awareness campaigns, provide test kits, train testers, and implement quality control

558 (for instance, GIS tracking and re-testing of a subsample of wells). Yet, market demand was not
559 quite sufficient to cover wages. In 2012, expected daily revenue was about Rs. 200 (revenue per offer
560 made was highest in the Rs. 30-50 price range, at about Rs. 8; on average, testers visited about 25
561 households per day). By way of contrast, under local labor market conditions, testers might have
562 expected a daily wage in the range of Rs. 300-400.

563 Through a follow-up survey conducted after the first wave of sales, we assessed how households
564 respond to the environmental health information furnished through well testing. About one-third
565 of households with unsafe wells switch to less perilous water sources. This is in the lower range of
566 switching rates found in other studies of arsenic testing. Preferences for sharing within caste groups
567 may have limited opportunities to draw water from safer sources – an important consideration for
568 future arsenic testing campaigns in Bihar. We further explore two important and policy relevant
569 aspects of the provision of environmental quality information. First, the probability of switching
570 did not depend on the price paid for the test, implying that in our setting, willingness to pay
571 for information on environmental quality had little impact on the behavioral response to such
572 information.

573 Secondly, by comparing the share of wells with safe and unsafe arsenic levels between test results
574 collected in 2012 and results recalled in 2014, we show that households avoid reporting adverse test
575 results, and indeed, recall test outcomes strategically or even remove well tags indicating arsenic
576 contamination. This may speak to discomfort with knowledge of well status in the context of low
577 switching rates, stigma, or concerns over property value. The reaction is certainly policy relevant –
578 in particular when allowing for the possibility that the *ex ante* decision to purchase a test might be
579 affected by any motivation to avoid bad news. Secondly, in many settings, local environmental health
580 information generally remains private and strategic revealing by households may defeat mitigation
581 efforts and elevate the damage to others who cannot readily access this information.

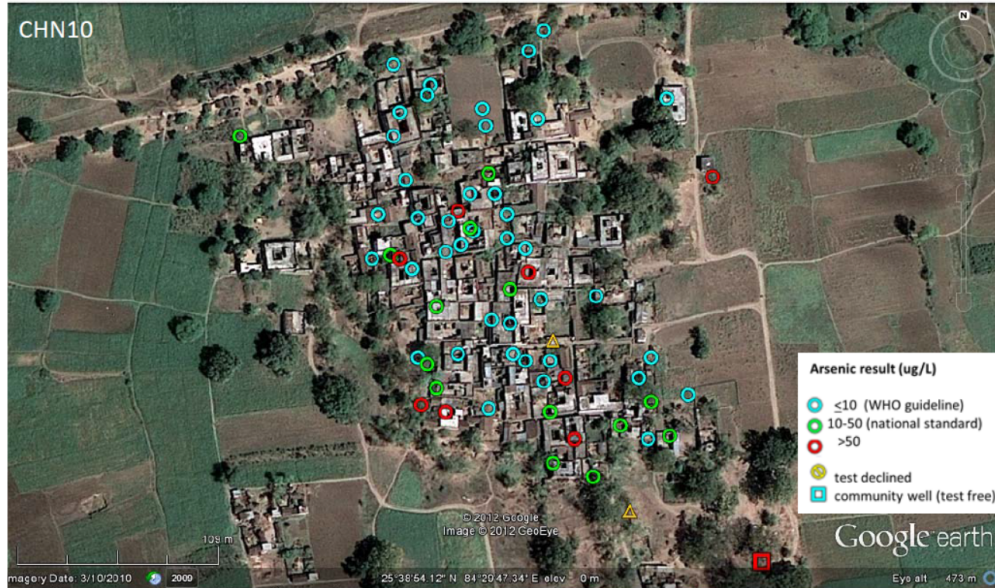
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Figure 1: Example of well arsenic distribution in a village in Bhojpur district, Bihar (India)



Note: a sample village map from the study is shown with the outcomes of arsenic testing. Red circles denote drinking water wells that are highly contaminated with arsenic; green circles show wells with intermediate arsenic levels; blue circles show wells that are low in arsenic and safe to drink from.

Figure 2: Satellite maps from nearby villages were shown in focus group meetings



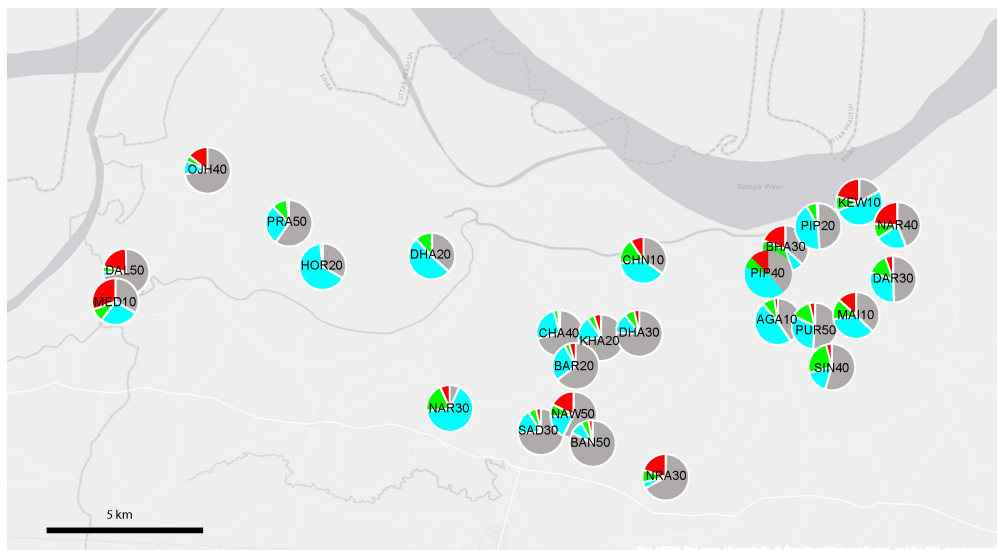
Note: village meetings and exhibition of posters showing safe and unsafe wells from near by villages. The geo-location of wells were jittered because of privacy concerns.

Figure 3: Metal Placard showing arsenic status after testing



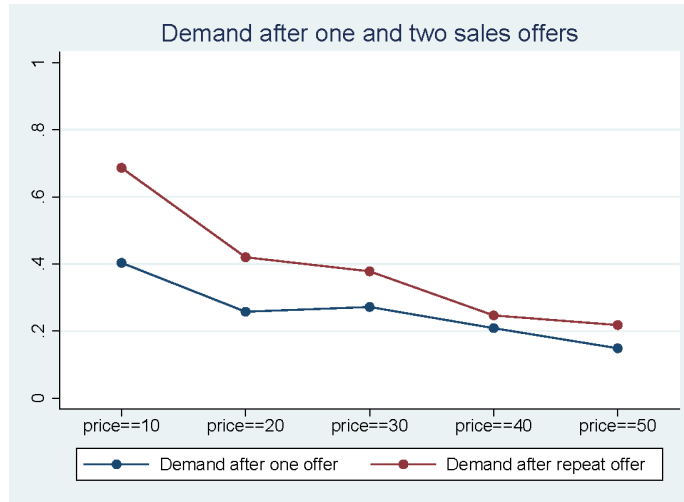
Note: red (Arsenic high), green (Arsenic moderate) and blue (Arsenic low) placards were fixed on the tubewells after arsenic testing.

Figure 4: Map showing village locations with the arsenic test outcomes



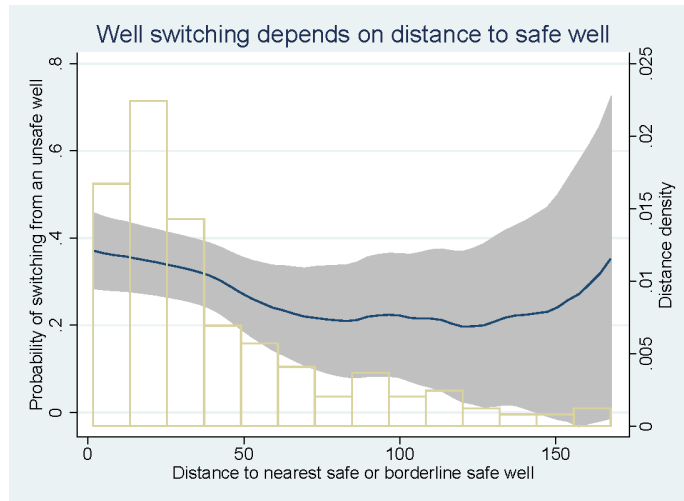
Note: the map shows the location of villages, take-up and outcome of the arsenic testing in subject area. Red (Arsenic high), Green (Arsenic moderate) and Blue (Arsenic safe) colors show the outcome of arsenic testing. Grey color shows the proportion of untested wells.

Figure 5: Demand curves after one and two sales offers



Note: the plot shows demand patterns after one offer (2012) and after two offers. 2012 demand estimates are obtained from recall of sales offers and purchases as measured in the 2014 survey. See Appendix A for discussion.

Figure 6: Switching conditional on distance to blue/green



Note: the graph shows the probability that household whose wells tested 'red' (high arsenic) in 2012 switched to a safer ('blue' or 'green') well, conditional on distance (in metres) to the nearest safer well. Local polynomial fit with confidence interval; histogram of distances overlaid.

Table 1: Fieldwork timeline

August 2012	Arsenic testing in pilot villages
November 2012 - February 2013	First round of arsenic testing
February 2013 - May 2013	Follow-up survey of well switching
November 2014 - January 2015	Second round of arsenic testing

Table 2: Summary statistics and randomization balance

	Household members			Asset Index										Asset ownership			
	Adults (1)	Infants (2)	Children (3)	(4)	Pucca (5)	Has Latrine (6)	Cow (7)	Whitegood (8)	Cell (9)	TV (10)	Bike (11)	Motorbike (12)	Car (13)				
Price	0.00120 (0.0197)	0.00401 (0.00298)	0.000543 (0.00632)	0.00193 (0.00549)	4.29e-05 (0.00285)	0.00729*** (0.00231)	0.00117 (0.00188)	-0.000568 (0.00224)	0.00177 (0.00143)	-0.000995 (0.00227)	-0.00247 (0.00199)	0.00197* (0.00104)	-0.000252 (0.000424)				
High Price (>= Rs. 40)	0.273 (0.567)	0.108 (0.0975)	0.0481 (0.169)	0.0344 (0.202)	0.00562 (0.0840)	0.233*** (0.0642)	-0.0126 (0.0491)	-0.0267 (0.0795)	0.0412 (0.0435)	-0.0401 (0.0732)	-0.0779 (0.0749)	0.0653** (0.0295)	-0.00772 (0.00999)				
Price=Rs. 20	0.678 (0.673)	0.0830 (0.0992)	0.238 (0.233)	-0.104 (0.240)	-0.227 (0.142)	-0.0667 (0.0895)	-0.00546 (0.0903)	0.0262 (0.109)	0.0124 (0.0804)	0.0308 (0.103)	-0.0277 (0.0564)	-0.0515 (0.0563)	-0.0110 (0.0189)				
Price=Rs. 30	-0.729 (0.580)	0.0618 (0.149)	-0.134 (0.217)	0.0444 (0.297)	-0.0372 (0.0994)	0.0257 (0.119)	0.125 (0.0819)	0.0532 (0.116)	0.0572 (0.0707)	0.0214 (0.114)	-0.0469 (0.106)	0.00206 (0.0411)	-0.0127 (0.0175)				
Price=Rs. 40	0.268 (0.696)	0.141 (0.114)	0.0633 (0.254)	-0.0582 (0.334)	-0.142 (0.0989)	0.166 (0.111)	0.00104 (0.0817)	-0.0180 (0.141)	0.0623 (0.0612)	-0.00814 (0.137)	-0.137 (0.135)	0.0297 (0.0379)	-0.0276** (0.0141)				
Price=Rs. 50	0.439 (1.023)	0.176 (0.160)	0.157 (0.300)	0.0818 (0.218)	-0.0304 (0.104)	0.270** (0.114)	0.0387 (0.0970)	-0.00802 (0.106)	0.0576 (0.0668)	-0.0392 (0.0812)	-0.0583 (0.0766)	0.0644 (0.0461)	0.000127 (0.0221)				
Mean at Price=Rs. 10 (Constant)	3.741	0.242	0.492	0.018	0.795	0.278	0.638	0.209	0.855	0.198	0.722	0.214	0.038				
Mean across price groups	3.893	0.322	0.564	5.44e-09	0.700	0.326	0.665	0.215	0.885	0.204	0.676	0.213	0.0286				
R-squared	0.040	0.004	0.019	0.004	0.040	0.059	0.011	0.001	0.007	0.003	0.009	0.009	0.003				
Observations	3,526	3,528	3,522	3,229	3,758	3,528	3,527	3,528	3,528	3,528	3,528	3,528	3,527				
Joint significance																	
Wald chi2(df)	4.766	2.592	3.060	0.776	3.929	17.17	4.613	0.130	1.458	0.761	1.446	4.883	9.929				
Prob > chi2	0.312	0.628	0.548	0.942	0.416	0.00179	0.329	0.998	0.834	0.944	0.836	0.300	0.0416				

Note: the table shows overall mean values of key demographic and asset variables observed in 2015, alongside regression results showing correlation with (Panel A) continuous price variable, (Panel B) high price dummy indicator, and (Panel C) differences in means across price groups. 'Pucca' denotes concrete houses. Asset index is created with house characteristics and asset ownership information using standard principal components approach (Filmer and Pritchett, 2001). A test for joint significance of the price dummies is reported in the bottom rows. Cluster bootstrap standard errors in parentheses (400 replications). *** p < 0.01, ** p < 0.05, * p < 0.1.

Table 3: External validity: characteristics of sample villages compared to census block, district, and state means

	Housing characteristics				Asset ownership				Household characteristics			
	'Pucca' (1)	Latrine (2)	Cell phone (3)	Bike (4)	Motorbike (5)	Car (6)	TV (7)	Scheduled caste (8)	Literate (9)	Employed (10)		
Sample villages	0.659	0.203	0.617	0.592	0.119	0.0174	0.224	0.168	0.611	0.328		
<i>Panel A</i>												
Census blocks where villages are situated	0.598	0.258	0.594	0.525	0.113	0.0182	0.224	0.154	0.589	0.298		
Difference	-0.061	0.0547*	-0.0226	-0.0671*	-0.00658	0.00082	-0.000193	-0.0138	-0.0218	-0.0304		
<i>Panel B</i>												
Bhojpur district	0.627	0.224	0.598	0.509	0.101	0.0184	0.182	0.162	0.583	0.31		
Difference	-0.0315	0.0205	-0.0187	-0.0831**	-0.0184	0.000976	-0.0426	-0.00583	-0.0276	-0.0188		
<i>Panel C</i>												
Bihar	0.461	0.19	0.517	0.496	0.0773	0.0161	0.128	0.179	0.505	0.343		
Difference	-0.197***	-0.0132	-0.0993*	-0.0957**	-0.0421***	-0.00136	-0.0962***	0.0116	-0.106***	0.0141		

Note: the table shows mean values of key demographic and asset variables observed in the 2011 Census, for 21 out of 26 sample villages that could be matched with the census, the four census blocks that nest these villages (Panel A), and the district (Panel B) and state (Panel C) where they are all located. 'Pucca' denotes concrete houses. Mean values are shown for each group, alongside the difference between the mean for the respective group and the mean for our sample villages. Significance of differences obtained from robust standard errors (omitted for readability); *** p < 0.01, ** p < 0.05, * p < 0.1.

Table 4: Test offers, sales, and demand

Price (Rs.)	2012 offers and sales			2014 offers and sales			Demand estimates			
	Recalled offers	Recalled sales	Sales offers	Sales	Sales among HHs recalling 2012 offer	2012 demand (recall)	2014 demand	2014 demand given 2012 offer	2014 demand	Coverage after two offers
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	
10	615	249	960	288	187	0.40	0.30	0.30	0.69	
20	804	206	1,105	183	135	0.26	0.17	0.17	0.42	
30	460	125	815	117	74	0.27	0.14	0.16	0.38	
40	441	92	653	86	72	0.21	0.13	0.16	0.25	
50	350	52	551	45	34	0.15	0.08	0.10	0.22	
All	2,670	724	4,084	719	502	0.27	0.18	0.19	0.45	

Note: the table summarizes the number of offers and sales in both phases of the experiment, alongside the resulting demand levels. Sales reported in Column (5) include repeat purchases, while coverage after two offers in Column (10) has been adjusted by excluding 74 repeat purchases. See Appendix A for additional results and discussion.

Table 5: Estimated demand

	First-round demand (recall)		Second-round demand	
		Wild bootstrap p-value		Wild bootstrap p-value
	(1)	(2)	(3)	(4)
<i>Panel A: Continuous price</i>				
Price	-0.00551* (0.00301)	0.135	-0.00485*** (0.00162)	0.030
Constant	0.418*** (0.113)	0.005	0.307*** (0.0588)	0.000
R-squared	0.028		0.029	
<i>Panel B: High price dummy (\geq Rs. 40)</i>				
Price \geq Rs. 40	-0.127* (0.0655)	0.065	-0.0954** (0.0403)	0.020
Constant	0.309*** (0.0533)	0.000	0.204*** (0.0349)	0.000
R-squared	0.017		0.013	
<i>Panel C: Breakdown by price levels</i>				
Mean at Price = Rs. 10 (Constant)	0.403** (0.163)	0.110	0.300*** (0.0704)	0.000
Price = Rs. 20	-0.146 (0.190)	0.435	-0.134* (0.0738)	0.120
Price = Rs. 30	-0.132 (0.176)	0.485	-0.156* (0.0915)	0.080
Price = Rs. 40	-0.195 (0.169)	0.405	-0.168** (0.0789)	0.050
Price = Rs. 50	-0.255 (0.182)	0.255	-0.218*** (0.0727)	0.015
Observations	2,666		4,084	
R-squared	0.034		0.037	
Mean across Price groups	0.271		0.176	

Note: the table shows estimated demand for each individual round of test offers. We use three different specification of prices (Panel A) continuous price variable, (Panel B) high price dummy variable, and (Panel C) price group dummy variables. Demand for 2012 is estimated based on recall data collected in 2014. See Appendix A for an alternative estimate. Cluster bootstrap standard errors (based on 400 replications) in parentheses. Wild bootstrap p-values are provided in Col (2) and Col (4), respectively (Cameron et al., 2008). *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table 6: Do purchase decisions at high price levels correlate with wealth?

	Test Purchased		
	(1)	(2)	(3)
Asset Index	0.0456*	0.0550***	0.0509***
	(0.0250)	(0.0193)	(0.0195)
Price	-0.0109***		
	(0.00177)		
Price X Asset Index	0.000642		
	(0.000668)		
High Price (\geq Rs. 40)		-0.247***	
		(0.0608)	
High Price (\geq Rs. 40) X Asset Index		0.0193	
		(0.0270)	
Price= Rs. 20			-0.215**
			(0.0970)
Price= Rs. 30			-0.292***
			(0.0918)
Price= Rs. 40			-0.378***
			(0.0745)
Price= Rs. 50			-0.444***
			(0.0769)
(Price= Rs.20) X Asset Index			0.00204
			(0.0856)
(Price= Rs.30) X Asset Index			0.0105
			(0.0413)
(Price= Rs.40) X Asset Index			0.0392
			(0.0329)
(Price= Rs.50) X Asset Index			0.00658
			(0.0253)
Constant	0.691***	0.473***	0.635***
	(0.0620)	(0.0480)	(0.0527)
Observations	3,229	3,229	3,229
R-squared	0.104	0.067	0.112
Mean at Price = Rs. 10	0.636	0.636	0.636
Mean across all prices	0.402	0.402	0.402

Note: the table tests whether purchase at higher price levels are correlated with household's wealth. Sample includes all the households who participated in round 2 survey. The dependent variable 'Test Purchased' indicates whether a household has purchased the test in either round. Different specifications include continuous price variable, high price dummy variable, and price group dummies, and their interaction with asset index. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table 7: Behavioral response to arsenic test outcome

	Switched to a safe well		Switched to a safe or moderately contaminated well	
	(1)	(2)	(3)	(4)
Test outcome=High arsenic		0.276*** (0.0621)		0.305*** (0.0624)
Test outcome= High or moderate arsenic	0.242*** (0.0435)		0.259*** (0.0425)	
Safe well (Constant)	0.00316* (0.00186)	0.00316 (0.00195)	0.00316* (0.00186)	0.00316* (0.00185)
Observations	1,037	844	1,037	844
R-squared	0.158	0.214	0.171	0.239

Note: the table shows the probability that households whose wells had unsafe arsenic levels ('red') switched to safer wells. Arsenic test results from 2012 data; self-reported switching data from 2013 follow-up survey. Column (1) considers switching only to wells with safe ('blue') levels of arsenic; Column (2) and (3) considers switching to safe or moderately contaminated ('green') wells. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table 8: Effect of price paid on behavioral response to information

	Switched from high arsenic well to safe well		Switched from high arsenic well to safe or moderately contaminated well	
	(1)	(2)	(3)	(4)
Mean across price groups	0.280		0.308	
<i>Panel A: Linear Specification</i>				
Price	0.000425 (0.00347)		0.00110 (0.00362)	
Constant	0.267** (0.116)		0.276** (0.118)	
R-squared	0.001		0.001	
<i>Panel B: High price dummy (price >= Rs. 40)</i>				
Price >= Rs. 40	0.0191 (0.130)		0.0260 (0.133)	
Constant	0.271*** (0.0866)		0.297*** (0.0826)	
R-squared	0.001		0.001	
<i>Panel C: Breakdown by price levels</i>				
Price = Rs. 20		0.242 (0.277)		0.227 (0.277)
Price = Rs. 30		-0.0326 (0.225)		0.00227 (0.215)
Price = Rs. 40		0.0254 (0.212)		0.0292 (0.226)
Price = Rs. 50		0.0424 (0.132)		0.0773 (0.116)
Constant (mean at Price = Rs. 10)		0.258*** (0.0971)		0.273*** (0.0971)
R-squared		0.018		0.014
Observations	211	211	211	211
<i>Joint significance</i>				
Wald Chi2		0.096		1.13
Prob > Chi2		0.916		0.889

Note: the table shows the correlation between behavioral response i.e. switching and price paid for arsenic testing. Panel A and Panel B include continuous price variable and high price dummy variable, respectively. Panel C shows regression coefficient for price group level dummy variables. Arsenic test results from 2012-13 data (round 1); self-reported switching data from 2013 follow-up survey. Column (1) and (2) consider switching only to wells with safe ('blue') levels of arsenic; Column (3) and (4) consider switching to safe or moderately contaminated ('green') wells. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table 9: Selective recall of arsenic test outcomes

Placard color	Round 2 Sample: Fixed on well			Round 2 Sample: Kept in house			Round 2 Sample: Recall of placard color			Round 2 Sample: All three combined		
	Red (1)	Green (2)	Blue (3)	Red (4)	Green (5)	Blue (6)	Red (7)	Green (8)	Blue (9)	Red (10)	Green (11)	Blue (12)
Difference in proportion (between round 1 and round 2)	-0.0942*** (0.0239)	0.0584 (0.0355)	0.0358 (0.0402)	-0.0925** (0.0400)	0.155*** (0.0504)	-0.0621 (0.0738)	-0.116*** (0.0285)	0.0555 (0.0357)	0.0601 (0.0466)	-0.0955*** (0.0252)	0.118*** (0.0323)	-0.0221 (0.0389)
Actual proportion	0.21	0.18	0.61	0.21	0.18	0.61	0.21	0.18	0.61	0.21	0.18	0.61
Recorded proportion	0.12	0.24	0.64	0.12	0.34	0.54	0.09	0.24	0.67	0.11	0.30	0.58
Observations	1,529	1,529	1,529	1,379	1,379	1,379	1,762	1,762	1,762	1,840	1,840	1,840
R-squared	0.010	0.004	0.001	0.006	0.016	0.002	0.020	0.004	0.003	0.014	0.018	0.000

Note: the table compares the proportion of 'red' (unsafe), 'green' (moderately contaminated) and 'blue' (safe) wells in the recorded results of tests conducted in 2012 (as measured), and in household recall or retained placards obtained in the 2014 survey. Top row headings denote subsamples from round 2 survey- (1) "fixed on well" - the placard still fixed on the well (Columns 1-3), (2) "kept in house"- removed from the well but still kept in the house (Columns 4-6), and (3) "recall of placard color"- the proportion of red, green and blue recall (Columns 7-9), respectively. Columns (10-12) pool information on well status from all test outcome recall and retained placards in round 2. The coefficient on 'Difference in proportion' reflects the difference in shares of each test result category in round 2, when we compare corresponding subsamples from round 2 with actual measurements in round 1. We estimate the 'Difference in proportion' by regressing test outcome dummy indicator (pooled from round 1 and round 2) on round 2 dummy, for each sub-sample category. "Actual proportion" displayed are the actual measured test outcomes in round 1 (i.e. constant in the regression). "Recorded proportion" indicate observed or recalled test outcome during round 2 within each subsample. The sample size in respective columns reflects the sum of all tests recorded in 2012, along with the number of households for which information in a given category was available in 2014. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** p<0.01, ** p<0.05, * p < 0.1.

Table 10: Selective recall and household assets

	Placard color red			
	Sample:Fixed On well (1)	Sample:Kept in house (2)	Sample:Recalled (3)	Sample:All (4)
Second phase	-0.0831*** (0.0285)	-0.0688 (0.0507)	-0.0919*** (0.0286)	-0.0760*** (0.0256)
HH owns consumer durables	0.0423 (0.0402)	0.0423 (0.0405)	0.0423 (0.0406)	0.0423 (0.0397)
Second phase * HH owns consumer durables	-0.0571 (0.0495)	-0.0661 (0.0662)	-0.0903** (0.0409)	-0.0728* (0.0407)
Observations	1,497	1,350	1,730	1,808
R-squared	0.012	0.007	0.023	0.016

Note: the table shows differences in the share of ‘red’ wells in 2012 tests and 2014 recall as in Table C, but conditional on ownership of (any) consumer durables. The coefficient on ‘HH owns consumer durables’ is the same across all four samples by construction: it is only the composition of the 2014 recall sample that changes, not the composition of the 2012 test sample. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

691 **A Comparison of 2012 demand estimates based on recorded and** 692 **recall sales data**

693 As noted in the main body of the paper, during the first offer phase in 2012, enumerators did
694 not systematically collect data from all households - chiefly, some households that did not want
695 to purchase the test were omitted. (This is evident in the comparison of Columns 2-4 in Table
696 A1.) In addition, anecdotal evidence raises a concern that enumerators may have offered tests less
697 systematically in parts of the villages where people showed strong reservations against the idea of
698 arsenic tests being offered for a fee (rather than free of charge) during focus group meetings.

699 We hence face a considerable challenge in reliably assessing baseline demand, since the number of
700 households to whom the test was offered in 2012 cannot be completely ascertained. We address this
701 challenge with the following strategy. (1) We first compute demand based on recall data collected
702 in the 2014 follow-up survey (i) on whether households were offered the test at baseline, and (ii) on
703 whether they purchased the test at baseline. (Table A1, Columns 5-6.) This estimate is correct to
704 the degree that there is no correlation between the decision to purchase in 2012 and recalling the
705 offer when surveyed in 2014.

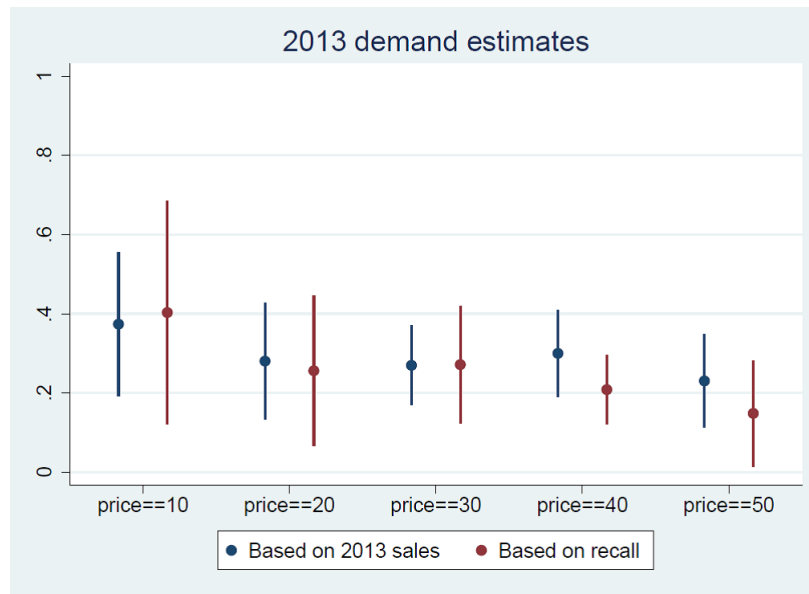
706 To assess whether the recall-based estimate is reasonable, we also (2) estimate demand from the
707 2012 sales (Column 3), based on the assumption that as many households were approached during
708 the 2012 campaign as during the 2014 campaign (Column 4). This estimate is correct to the degree
709 that (i) sales approaches were comprehensive in 2012 (while enumerators neglected to keep records
710 of some visits), and (ii) the number of households has remained constant between survey rounds.

711 Reassuringly, as is evident from Table A1 and Figure A1, the estimates obtained by recall and
712 by imputing the number of sales offers are well-aligned in the aggregate (27% and 30%, respectively)
713 and in the Rs. 10-30 groups. They diverge more at higher prices, though never significantly so.
714 As a corollary, there is a good match between the ratio of *recalled* 2012 sales to *recorded* 2012
715 sales (0.65) on the one hand, and the ratio between *recalled* 2012 offers and *recorded* 2014 sample
716 size on the other (0.60). This suggests that recall error is similarly likely for offers and sales, and
717 provides at least some reassurance that the 2012 data is affected by failure to record unsuccessful
718 sales attempts, rather than selective sales attempts.

719 Although first-round data collection did not follow protocol completely, we are hence able to

720 offer two sensible demand estimates, and show that they match up well with each other. In the
721 main body of the paper, we discuss results based on recall data – arguably, the more internally
722 consistent approach, as well as the more conservative demand estimate. It would be a potential
723 concern, if our demand estimates are biased by a differing impact of adverse test outcomes on test
724 purchase recalls. However, note that we find little correlation between offered price and high arsenic
725 outcomes (Column 2, Table C2). Moreover, a lower recall of high arsenic well affects only a small
726 share of total number of wells, and is also almost fully compensated by a higher recall of moderate
727 arsenic wells (Table 9).

Figure A1: Comparison of demand estimate from first phase data and recall



Note: the plot shows demand estimates obtained by scaling recorded sales in the first round of offers (2012) to 2014 sample size, and from offers and sales recalled in 2014.

Table A1: Test offers, sales, and demand

Price (Rs.) (1)	Recorded 2012 offers and sales			Recalled 2012 offers and sales		Demand estimates	
	Recorded offers (2)	Recorded sales (3)	<i>Sample</i> <i>2014</i> (4)	Recalled offers (5)	Recalled Sales (6)	2012 demand (recorded sales) (7)	2012 demand (recall data) (8)
10	431	361	<i>960</i>	615	249	0.38	0.40
20	423	310	<i>1105</i>	804	206	0.28	0.26
30	352	218	<i>815</i>	460	125	0.27	0.27
40	327	196	<i>653</i>	441	92	0.30	0.21
50	289	127	<i>551</i>	350	52	0.23	0.15
All	1822	1212	<i>4084</i>	2670	724	0.30	0.27

Note: the table summarizes data used in computing the 2012 demand estimates shown in Figure A1.

728 **B Why is there substantial demand at the time of the repeat offer?**

729 We find that repeating the offer after a two-year delay generate substantial additional demand
730 and raise total coverage by some 18 percentage points (pp), from 27% to 45% (Table 4, Columns 7
731 and 10). Demand is more price-sensitive than at the first offer (Figure 5). However, we observe an
732 effect of repeating the sales offer on coverage at any price level, with increases ranging from 70% of
733 the original sales at Rs. 10 to 19% at Rs. 40. To study the (reduced form) effect of making a repeat
734 offer, we keep price constant within a village. This, in turn, limits our ability to directly test for
735 learning as a specific mechanism driving demand at the time of the second offer. The reason why
736 we cannot assess learning as in Dupas (2014b) is as follows. Our product is distinct from the ITNs
737 offered in Dupas (2014b) in that there is no reason for households to repeat arsenic tests, whereas
738 there is reason to purchase ITNs again after some time. Still, if we had made the second sales
739 offer at a uniform price, we might have tested for learning by using first-round price to instrument
740 for first-round demand, and then study the effect of first-round demand on second-round demand
741 through peer learning. This is not possible, however, when price levels are the same in the first and
742 second round: as an instrument, price would clearly violate the exclusion restriction.

743 From a policy perspective, the effect of making a repeat offer is remarkable: price matters
744 greatly for demand, but at any price level considered here, repeating the offer meaningfully increases
745 coverage (and from a business perspective, sales). Irrespective of the channels – learning, income
746 growth, or marketing intensity, this simple finding underscores the need for a more careful assessment
747 of experimental evidence generated with offers available only for a short period. Because we lack
748 a household panel, and because there may be some error in recall of first-round tests, we cannot
749 completely rule out the concern that some of the demand at the second offer may be driven by
750 households that may not have been approached during the first offer phase in 2012. However, the
751 observable evidence offers significant reassurance. About 70% of the new purchases in 2014 are made
752 by households who recall being offered the test in 2012, but did not purchase (Table 4, Columns
753 5-6). Perhaps most compellingly, the pattern of 2014 demand is very similar among those who recall
754 having been made an earlier offer and the overall sample (Column 10).

755 It is intriguing to ask why there is a high level of demand when a repeat offer is made within
756 the relatively short time frame of two years. However, our data does not allow us to conclusively

757 assess this question; we present some suggestive evidence in this Appendix. (i) Strong state-level
758 growth in nominal income between survey rounds suggests that changes in wealth between the first
759 and second offer may have played a role; our survey data on asset ownership is consistent with
760 this mechanism, but not conclusive. The absence of a correlation between wealth and price among
761 buyers is at odds with this explanation (see Section 3.1.1). (ii) Learning may have lead households to
762 adjust their valuation of arsenic testing. The product’s characteristics were not familiar to potential
763 customers at the time of the first offer, and the initial wave of tests may have allowed households to
764 change their beliefs about the possibility of contamination, and opportunities to switch, although
765 the health benefits of switching cannot be observed within two years. We obtain the ‘expected’ sign
766 in a test with a credibly causal interpretation, but the results are not significant (i.e. a positive but
767 insignificant effect of ‘arsenic unsafe’ outcome in the first phase on the demand for arsenic testing
768 during the second phase). (iii) In the absence of conclusive evidence on wealth or learning effects,
769 one could speculate about a direct effect of repeating the offer – what one might call a ‘marketing’
770 or ‘nudge’ effect. We consider it a priority for further work to assess the importance of such an
771 effect. This appendix summarizes evidence on what might explain demand at the time of the repeat
772 offer. On balance, the evidence is inconclusive. Patterns in wealth proxies are consistent with a
773 contribution of growing income and wealth. We note, however, that this is at odds with the absence
774 of a correlation of wealth proxies with sales price among buyers shown above. A test for learning
775 that allows for a sound causal interpretation is consistent in sign, but not significant.

776 **B.1 Wealth effects**

777 There is mixed evidence on increased wealth as a driver of repeat offer demand. As reported
778 above, we find that observable wealth does not correlate systematically with willingness to pay.
779 Indeed, one of the two wealth proxies that does correlate – ownership of a latrine – can be read as
780 a marker of difference in concern over health that might affect valuation of the arsenic test as much
781 as it may speak to lower marginal utility of consumption.

782 Still, there are some good reasons to ask whether rising wealth may have to some degree con-
783 tributed to generating additional demand.

784 The most important piece of *prima facie* evidence is the rapid economic growth Bihar experi-
785 enced between sales rounds. Per capita real income rose precipitously, at a rate of about 10% per

786 year between 2012 and 2014.²⁰ In line with such a favorable development, ownership of consumer
787 durables among households who purchased tests in the first round of offers (the one asset category
788 we can reliably compare among both survey rounds, and the one group of consumers sampled in a
789 consistent way) rose by 5pp from a baseline value of 23% between 2012 and 2014 (result not shown).
790 Because the tests were offered at the same *nominal* price in both phases, inflation further reinforced
791 this effect. In total, nominal per capita income grew by some 38% between the two offers.

792 Secondly, patterns in asset ownership among buyers groups and across time are consistent with
793 a wealth effects – though they do not offer a very powerful test. Our data allows in principle for two
794 tests to reject wealth effects (at the mean). Most obviously, we can compare wealth among the two
795 groups of buyers *at the time of purchase*, that is, in 2012 and 2014, respectively. This comparison
796 could furnish some evidence against wealth effects if it were to emerge that second-round buyers
797 were less well-off at the time of purchase than first-round buyers were at the time their wells were
798 tested (with the assumption that the two groups initially had the same valuation of the tests). We
799 can only draw this comparison on the ownership of (any) consumer durables; questions used to
800 collect ownership information for all other categories of assets differed too much between the 2012
801 and 2014 surveys. For consumer durables, there is no significant difference between buyer groups,
802 and the coefficient is centered near zero (Panel A in Table B1). This finding is consistent with
803 wealth effects (new buyers catching up in wealth to original buyers), but also does not exclude a
804 contribution of learning.

805 Beyond the ownership of consumer durables, we are constrained to comparing wealth as observed
806 in the year 2014: among households that bought in 2012 and households that bought in 2014. This
807 comparison could also reject wealth effects, namely if second-round buyers were weakly better off
808 in 2014 than first-round buyers (and we were willing to assume that growth in wealth among the
809 two groups was such that the ranking was not reversed since 2012 – which would then imply, less
810 appealingly, that the wealthier group initially had a lower valuation of the tests). Our data suggests
811 quite clearly that the opposite was the case: first-round buyers were better off than second-round
812 buyers when surveyed in 2014 (Table B1). Difference in ownership of durables such as TV and
813 consumer durables are significant, second round buyers have significantly less education than first

²⁰State GDP growth for India from http://planningcommission.nic.in/data/datatable/data_2312/

814 round buyers, and there are notable differences in caste composition.²¹

815 **B.2 Learning**

816 Arsenic tests in themselves are distinctly a non-experience good: a one-off application which
817 does not directly affect the consumer. It is therefore most plausible to suggest that learning might
818 be chiefly driven by increased awareness of the probability of arsenic contamination, and of oppor-
819 tunities to switch to safe wells.

820 We test in the following way for evidence of learning after the first wave of tests. Because the
821 distribution of arsenic in ground water varies substantially and unpredictably over small distances,
822 variation in the results of first-round tests is exogenous. We posit that different distributions of
823 first-round results at the village level may induce differential effects on second-round demand. In
824 particular, we speculate that, when a high share of wells tested ‘unsafe’ during the first wave, con-
825 cern in the village community over arsenic contamination might have been raised, translating into
826 learning – namely, greater awareness of the health risks associated with arsenic, and the benefits of
827 testing and well-switching. Empirically, the relationship between second-phase purchases and the
828 share of wells tested ‘unsafe’ in the first phase has the expected sign, across a range of specifications
829 (Table B2). However, results are not significant with cluster bootstrap standard errors. Further-
830 more, we have considerably low statistical power to detect any learning effect in Table B2 because
831 there are only 26 villages in our sample.

²¹We note that, strictly speaking, we are comparing between one group observed pre-treatment (2014 buyers) and one group observed post-treatment (2012 buyers). However, since the health effects of Arsenic are long-term, one would not expect a strong treatment effect a mere two years after the test, even conditional on households effectively avoiding exposure. We acknowledge that in principle, Arsenic testing could have had effects upon wealth through conduits other than health – for instance, a change in the value of houses with wells tested safe/unsafe, or a change in social status with implications for future wealth.

Table B1: Household characteristics of first and second phase buyers

	Panel A: as observed at time of purchase		
	2014 buyers	2012 buyers	2014 vs. 2012
	(1)	(2)	(1) - (2)
HH has consumer durables	0.225 (0.0404)	0.226 (0.0276)	-0.00135 (0.0392)
	Panel B: as observed in 2014		
	2014 buyers	2012 recall	2014 vs. 2012 recall
	(1)	(2)	(1) - (2)
<i>Household characteristics</i>			
Number of HH members	4.919 (0.367)	4.311 (0.325)	0.608 (0.382)
Infant living in HH	0.302 (0.0459)	0.223 (0.0246)	0.0798** (0.0370)
Child living in HH	0.488 (0.0585)	0.438 (0.0618)	0.0497 (0.0657)
<i>Housing characteristics</i>			
House pucca	0.701 (0.0556)	0.756 (0.0504)	-0.0553 (0.0391)
Has latrine	0.330 (0.0551)	0.408 (0.0496)	-0.0778 (0.0553)
<i>Asset ownership</i>			
HH has consumer durables	0.225 (0.0404)	0.301 (0.0563)	-0.0766* (0.0405)
Has cell phone	0.912 (0.0230)	0.861 (0.0578)	0.0507 (0.0460)
Has TV	0.208 (0.0372)	0.298 (0.0573)	-0.0905** (0.0424)
Has bicycle	0.783 (0.0187)	0.811 (0.0402)	-0.0285 (0.0382)
Has motorbike	0.248 (0.0254)	0.261 (0.0243)	-0.0131 (0.0260)
Has cow	0.680 (0.0417)	0.680 (0.0319)	6.24e-05 (0.0353)
<i>Caste</i>			
Scheduled caste or tribe	0.0163 (0.00852)	0.0386 (0.0240)	-0.0223 (0.0226)
Other backward caste	0.227 (0.0518)	0.127 (0.0298)	0.0995** (0.0411)
Kshatriya	0.0767 (0.0309)	0.124 (0.0455)	-0.0473 (0.0371)
Brahmin	0.251 (0.0658)	0.388 (0.0646)	-0.137*** (0.0510)
Baniya	0.297 (0.0670)	0.203 (0.0446)	0.0940* (0.0537)

Note: the table shows characteristics of households that bought tests in 2014 (Column 1) and 2012 (Column 2), and the change between the two phases (Column 3). Panel A shows ownership data as observed at the time of purchase; Panel B shows data as observed in 2014 – that is, 2014 values for those who buy in 2014 in Column (1), and 2014 values for those who recall having purchased in 2012 in Column (2). Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table B2: Do first-round test results relate to second-round demand?

	Demand in Second Phase				
	(1)	(2)	(3)	(4)	(5)
Share of wells in village tested arsenic high (red) in first round	0.0384 (0.112) [0.0301]	0.0699 (0.125) [0.0384]	0.0437 (0.107) [0.0301]	0.0933 (0.114) [0.0326]	0.117 (0.130) [0.0404]
<i>Controls</i>					
Price	Yes	Yes	Yes	Yes	Yes
First-round demand	No	No	Linear	Quadratic	Quadratic
Wealth proxies	No	Yes	No	No	Yes
N	4,084	3,002	4,084	4,084	3,002
R-squared	0.037	0.060	0.051	0.059	0.082

Note: the table summarizes the correlation between arsenic test outcomes in the first phase and the demand in second phase. In each column, the dependent variable is demand for well tests in the second phase of offers, and the coefficient of interest is the share of wells that tested ‘red’ (high arsenic) among wells tested in the first offer phase. All models include price controls; Columns 3-5 control for first-round demand, and Column 5 controls for wealth proxies. We consider Column 4 to show the preferred specification. Cluster bootstrap standard errors (400 replications) in parentheses, classical standard errors in square brackets. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table C1: Do purchase decisions at high price levels correlate with wealth?

	House characteristics			Asset ownership						
	Asset Index (1)	Pucca (2)	Latrine (3)	Cow (4)	Whitegoods (5)	Cell (6)	TV (7)	Bike (8)	Motorbike (9)	Car (10)
Panel A: Linear Specification										
Price	0.00719 (0.00742)	-0.00198 (0.00309)	0.00726** (0.00310)	0.000165 (0.00216)	0.00165 (0.00334)	0.00141 (0.00167)	0.00163 (0.00315)	-0.000502 (0.00203)	0.00290*** (0.000926)	0.000138 (0.000390)
Price >= Rs. 30	0.208 (0.222)	0.00586 (0.0858)	0.165* (0.0878)	0.0481 (0.0536)	0.0350 (0.0963)	0.0502 (0.0565)	0.0362 (0.0945)	0.0118 (0.0613)	0.0591* (0.0352)	0.00521 (0.0106)
Price >= Rs. 40	0.233 (0.251)	-0.0392 (0.0860)	0.291*** (0.0696)	-0.0323 (0.0562)	0.0471 (0.115)	0.0700 (0.0515)	0.0378 (0.115)	-0.0469 (0.0890)	0.0947*** (0.0293)	-0.00150 (0.0123)
Panel D: Breakdown by price levels										
Price = Rs. 20	-0.0562 (0.270)	-0.196 (0.127)	-0.0418 (0.106)	-0.0573 (0.0867)	0.0348 (0.120)	-0.0326 (0.113)	0.0475 (0.125)	-0.0281 (0.0732)	0.0321 (0.0717)	-0.00344 (0.0154)
Price = Rs. 30	0.130 (0.336)	-0.0409 (0.123)	0.0124 (0.137)	0.0841 (0.0792)	0.0335 (0.143)	0.0110 (0.0583)	0.0488 (0.145)	0.0479 (0.0688)	0.0323 (0.0437)	0.00858 (0.0179)
Price = Rs. 40	0.241 (0.397)	-0.188 (0.121)	0.254** (0.114)	-0.0481 (0.104)	0.0841 (0.182)	0.106*** (0.0353)	0.0921 (0.187)	-0.0665 (0.160)	0.113*** (0.0384)	-0.0123 (0.0138)
Price = Rs. 50	0.238 (0.237)	-0.00340 (0.0909)	0.316*** (0.119)	-0.0156 (0.112)	0.0384 (0.147)	-0.00421 (0.0680)	0.0218 (0.123)	-0.0180 (0.0898)	0.110*** (0.0370)	0.0157 (0.0217)
Mean at Price = Rs. 10 (Constant)	0.100 1,297	0.808 1,301	0.333 1,366	0.686 1,365	0.228 1,366	0.887 1,366	0.212 1,366	0.784 1,366	0.220 1,366	0.0268 1,365

Note: the table shows correlations between purchase price and wealth proxies among households that bought a test during either rounds. Dependent variables are asset index and wealth proxies, as mentioned in the header of each column. Each panel shows coefficients of interest from different specifications. Panel A shows results from a linear regression in continuous price variable; Panel B and C shows results from a regression on high price indicator variables; Panel D shows results from a regression on price indicators. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** p < 0.01, ** p < 0.05, * p < 0.1.

Table C2: Sorting on well status

	Dependent variable: High arsenic well				
	Well characteristics	Price		Asset Index	Wealth Proxies
	(1)	(2)	(3)	(4)	(5)
Well age	-0.00234 (0.00323)				
Well depth	0.00114 (0.00127)				
Well cost	1.48e-06 (9.79e-06)				
Price		0.0051 (0.00386)			
High price (\geq Rs. 40)			0.1012 (0.0908)		
Asset Index				0.0212 (0.0309)	
					Coefficients from univariate regressions
Car					0.172 (0.140)
Cell					-0.0148 (0.0881)
Several Cells					-0.0558 (0.0800)
TV					-0.00610 (0.0615)
Bike					0.0626* (0.0325)
Motorbike					-0.0285 (0.0413)
Cow					0.102** (0.0438)
Several Cows					0.0529 (0.0514)
Whitegoods					0.0377 (0.0679)
Pucca					-0.0255 (0.0609)
Latrice					0.0981 (0.0689)
Number of HH members					-0.00480 (0.00936)
Infants					0.0125 (0.0212)
Children					-0.00866 (0.0219)
Observations	677	719	719	676	719
R-squared	0.007	0.022	0.008	0.002	n/a

Note: the table shows correlations among wells tested in 2014, between the probability of a well having high arsenic status (at least $50\mu\text{g}/\text{l}$) with characteristics of the well (Column 1), price (Column 2 and 3), asset index (Column 4) and the household asset ownership (Column 5). To avoid evident overfitting problems, regression coefficients show in Column 5 were obtained by performing univariate regressions for each characteristic. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.

Table D1: Decision to re-test depends on contamination status

	Well contamination status		
	Red (1)	Green (2)	Blue (3)
Test purchased in both 2012 and 2014	-0.0411 (0.0582)	0.172*** (0.0598)	-0.130* (0.0792)
<i>Share among wells tested once only</i>	<i>0.257</i>	<i>0.274</i>	<i>0.468</i>
Observations	719	719	719
R-squared	0.001	0.013	0.006

Note: the table compares the proportion of ‘red’ (unsafe), ‘green’ (moderately contaminated) and ‘blue’ (safe) wells in the recorded results of tests conducted in 2014, among households that recalled previously purchasing a test, and households that recalled a prior offer, but no purchase. Arsenic levels are stable over time, so test results obtained in 2012 can be assumed to have been identical to those measured in 2014. Cluster bootstrap standard errors (obtained from 400 replications) in parentheses. *** $p < 0.01$, ** $p < 0.05$, * $p < 0.1$.